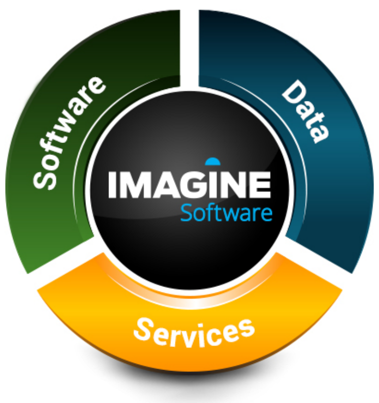
IMPLEMENTATION

Imagine is dedicated to providing clients with a world-class experience, from on-boarding through the entire life cycle of our relationship.

Imagine's implementation process helps clients realize the full value of our risk and portfolio management solutions.



Implementation Support

Imagine's Implementation Consultants work directly with clients to fully manage their onboarding process through a defined time line. Imagine's team facilitates system integrations, develops custom system applications and delivers ongoing assistance as clients evolve and grow. Clients can expect the implementation team to:

- Analyze business requirements, processes and frameworks, and guide the client through a solution selection process
- Act as the project owner and manage the full implementation process from the kick-off meeting to the live launch
- Provide on-site deployment, customization, support and training during the entire life cycle of the implementation
- Advise on and document workflows and procedures
- Engage with clients and third parties to create interfaces for seamless connectivity with execution platforms, prime brokers, fund administrators, and other external systems

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www.imaginesoftware.com

IMAGINE Software

IMPLEMENTATION

Training Services

To help clients tap into the full potential of Imagine's solutions, we design client-based training programs that encompass all levels of users—and their own end-user constituents. Training services at Imagine include:

- Portfolio/Position Setup
- Working with Data Sources and the Security Master
- Order Management and our Corporate Actions Engine
- Customizable Columns and Reference Tables
- P&L Analysis and Attribution
- Risk Management Applications
- IFP Functionality and Solutions Available via Imagine's App Marketplace
- Position or Trade Reconciliation Module
- Cash Management Module

Ongoing Client Support

Imagine ensures that our clients worldwide have access to Imagine's personnel for all system and project needs. After the implementation and training process, clients are introduced to the Product Support Team that provides ongoing product and system support. With a consulting agreement, Imagine also provides a premium service that supports clients' business growth and proprietary needs.

How it Works

Planning

Imagine's Implementation Consultants work with clients to:

- Understand their business and system requirements
- Provide a project specification document for sign-off and change requests
- Reconcile data and positions in Imagine
- Build interfaces between clients and 3rd-party platforms

Deployment

Consultants provide ongoing hands-on support to help clients extract the full value of Imagine's solutions. Training includes:

- Introduction to Imagine
- Risk evaluations
- VaR methodologies
- Performance analytics
- P&L calculations

Customization

Consultants develop proprietary capabilities to meet clients' unique business needs:

- Customized risk and portfolio analytics
- Apps and APIs
- Custom data visualizations
- Tailored reports
- Automated processes for workflow optimization

Launch

Consultants facilitate a smooth transition to using the system live:

- System testing
- Final reconciliation
- Handover to Imagine's Support Team

Imagine Software provides real-time portfolio, risk management and regulatory solutions for the world's leading banks, broker dealers, hedge funds, pension funds, funds of funds and asset managers. Founded in 1993, Imagine delivers institutional-grade functionality and broad cross-asset instrument support for businesses of all size and complexity. Financial professionals around the globe rely on Imagine to launch tailored products, enter new markets, adjust business strategies and scale for growth. Contact us for more information.

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